

IN THE CLAIMS:

Please amend Claims 1, 10 and 11, add new Claims 12-17, and cancel Claim 3 without prejudice or disclaimer of the subject matter disclosed therein, as indicated below. The following is a complete listing of claims and replaces all prior versions and listings of the claims in the present application:

Claim 1 (Currently Amended): A computer-implemented method for facilitating an automated redemption of an unused ticket, comprising steps of:

setting, via a computer system, an aging period;

identifying, via a computer system, a scheduled date of an issued ticket;

adding, via a computer system, the aging period to the scheduled date;~~and, if the scheduled date plus the aging period is earlier than a current date, determining, via a computer system, whether the ticket has been used~~

determining at the schedule date plus the aging period whether the issued ticket has been used;

if the ticket has not been used,

identifying the issued ticket as an unused ticket and setting a ticket status field in a table;

calculating, via a computer system, a redemption value of the unused ticket and setting a redemption value field in the table; and

generating a report based on the table; and

~~notifying~~ transmitting the report to at least one of a client travel agency and a client of the unused ticket.

Claim 2 (Previously Presented): The method of claim 1, further comprising a step of processing, by the client travel agency, a refund of the unused ticket.

Claim 3 (Canceled).

Claim 4 (Previously Presented): The method of claim 1, further comprising a step of collecting ticket data from a financial transaction account, wherein the ticket data is used to determine an issued ticket for any of a plurality of selected purchasers.

Claim 5 (Previously Presented): The method of claim 1, wherein the ticket is at least one of a paper ticket and an electronic ticket.

Claim 6 (Previously Presented): The method of claim 1, further comprising a step of separating non-refundable tickets.

Claim 7 (Previously Presented): The method of claim 1,
wherein the ticket is an electronic ticket that includes a plurality of data fields,
and
wherein the step of calculating includes communicating the plurality of data fields to a customer service tool and receiving the redemption value from the customer service tool.

Claim 8 (Previously Presented): The method of claim 1, wherein the step of identifying is based upon an analysis of at least one of a client travel agency database and a global distribution system.

Claim 9 (Previously Presented): The method of claim 1, wherein the ticket corresponds to any of a plurality of selected purchasers.

Claim 10 (Currently amended): A computer system comprising a processor and a memory storing control logic for causing the processor to perform a method for facilitating an automated redemption of an unused ticket, wherein the control logic includes:

first computer-readable program code for causing the processor to set an aging period;

second computer-readable program code for causing the processor to identify a scheduled date of an issued ticket;

third computer-readable program code for causing the processor to add the aging period to the scheduled date; ~~and, if the scheduled date plus the aging period is earlier than a current date,~~

determining at the schedule date plus the aging period whether the issued ticket has been used;

fourth computer-readable program code for causing the processor to, if the ticket has not been used, identify the issued ticket as an unused ticket and set a ticket status field in a table;

fifth computer-readable program code for causing the processor to calculate a redemption value of the unused ticket and set a redemption value field in the table; and

sixth computer-readable program code for causing the processor to notify at least one of a client travel agency and a client of the unused ticket.

Claim 11 (Currently Amended): A computer program product comprising a computer-usable medium having control logic stored therein for causing a computer to perform a method for facilitating an automated redemption of an unused ticket, wherein the control logic includes:

first computer-readable program code for causing the processor to set an aging period;

second computer-readable program code for causing the processor to identify a scheduled date of an issued ticket;

third computer-readable program code for ~~causing the processor to add the aging period to the scheduled date and, if the scheduled date plus the aging period is earlier than a current date,~~ determining at the schedule date plus the aging period whether the ticket has been used;

fourth computer-readable program code for causing the processor to, if the ticket has not been used, identify the ticket as an unused ticket and set a field in a table;

fifth computer-readable program code for causing the processor to calculate a redemption value of the unused ticket and set a field in the table; and

sixth computer-readable program code for causing the processor to notify at least one of a client travel agency and a client of the unused ticket.

Claim 12 (New): The method of claim 1, further comprising:
collecting said scheduled date of said issued ticket and identifying whether said issued ticket has been used using a plurality of central reservation system databases.

Claim 13 (New): A computer system according to claim 10, the control logic further including:

seventh computer-readable program code for causing the processor to collect said scheduled date of said issued ticket and identify whether said issued ticket has been used using a plurality of central reservation system databases.

Claim 14 (New): A computer program product according to claim 11, the control logic further including:

seventh computer-readable program code for causing the processor to collect said scheduled date of said issued ticket and identify whether said issued ticket has been used using a plurality of central reservation system databases.

Claim 15 (New): The method of claim 1, wherein a third party issuing agency is notified that the unused ticket was purchased with a charge card.

Claim 16 (New): A computer system according to claim 10, the control logic further including:

seventh computer-readable program code for causing the processor to notify a third party issuing agency that the unused ticket was purchased with a charge card.

Claim 17 (New): A computer program product according to claim 11, the control logic further including:

seventh computer-readable program code for causing the processor to notify a third party issuing agency that the unused ticket was purchased with a charge card.